# TRANSCEND IOT PLATFORM™

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	ITM					
		PRODUCT	RTU	CHANNEL NUMBER	IMPORTANCE	STATUS
	.00 РМ	Nitrogen	FF750EE0	1	High ()	Reorder
	0:00 PM		FF750EE0	BATT_VOLTAGE		Normal
	4:00:00 PM	Argon	FF171C60	1		Normal
	021 5:00:00 AM		FF171C60	2		Normal
		Nitrogen				Normal
/	3/16/2021 11:00:00 AM	LNG	FF7F1230	2		Normal
	3/16/2021 11:00:00 AM	LNG	FF7F1230	1		Normal
	3/16/2021 3:04:00 AM		FF7F1230	GPS		Normal
	3/17/2021 1:00:00 PM	LNG	FF7F20E0	1		Normal
	3/17/2021 1:00:00 PM	LNG	FF7F20E0	2		Normal
	3/17/2021 2:02:00 AM		FF7F20E0	GPS		Normal
	2/17/2021 2:00:00 DM	1 110	EE720170	1		Normal



# ANOVA TRANSCEND IOT PLATFORM





#### **URL**

transcend.anova.com

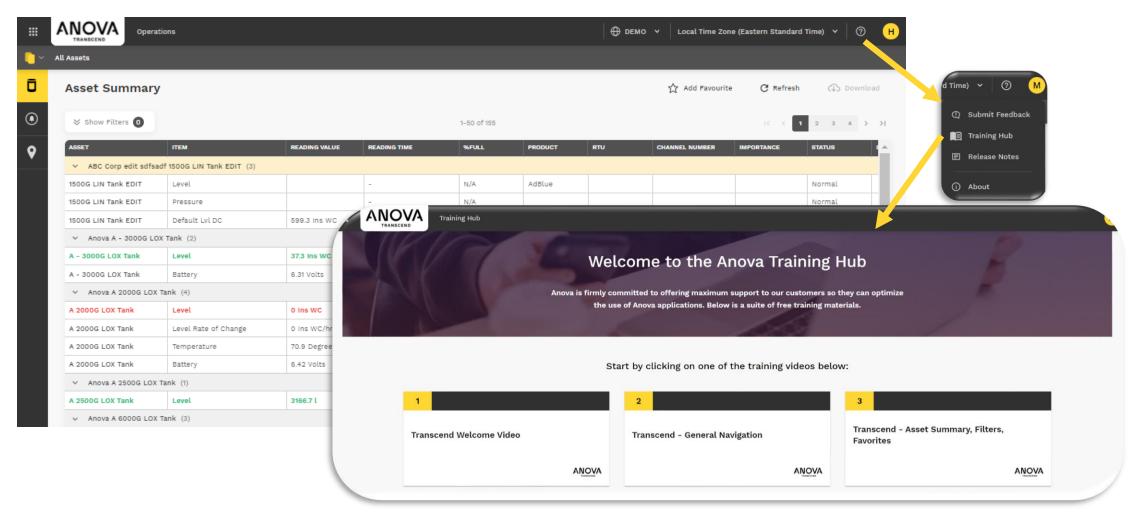
#### Access

- Username provided by admin user (format: Name@Domain)
- Temporary Password assigned to you

## Browsers Supported

- Google Chrome
- Firefox
- Safari
- Microsoft Edge (2020+ versions)

#### **TRANSCEND TRAINING & FEATURES**



The Anova Training Hub provides videos for site navigation, monitoring/analytics features and hardware solutions. The training hub is updated on a regular basis when new features, products and hardware becomes available.

#### TRANSCEND TERMINOLOGY

Domain	Area in Transcend specific to one customer	Tree	A Tree is used for filtering assets so that only certain subsets may be viewed. When viewing a tree filter, this filter applies to all subsequent screens selected (events, maps)
RTU (Remote Telemetry Unit)	Device attached to the Asset which transmits data back to the DOLV3 system	Group	A Group is used to arrange specific assets together for simple viewing on the Asset Summary page. Users can be assigned to view specific groups only if you do not want them to see all assets on the domain.
RTU ID / DEVICE ID	Unique identifier assigned to the RTU	User Role	The access level which a user may be assigned (Administrator, End Customer, Asset Viewer, etc.)
Data Channel	Contains data for Level, Pressure, Battery & GPS sensors	Roster	A group of contacts which are configured to receive email/text alerts
Event	An alert configured on the data channel to warn of inventory levels or potential issues (missing data, usage rates, pressure, etc.)	Watchlist	Quick access to single assets, you can add/remove devices from this list
Asset	ISO Tank Container which is being monitored	Favorites	Prefiltered lists saved from the Asset Summary page based on user filtering criteria
Site	Identifies the owner of an Asset		First page view when logging into Transcend, default screen is the Asset Summary view unless a saved favorite is selected as a default

#### Europe

- 8:30 16:30 CET
- support-eu@anova.com
- +49 631 205 777 22

## GLOBAL CUSTOMER SUPPORT

## North America

- 8:00 6:30 PM ET
- techsupport@anova.com
- +1 866 626 8425

#### Asia-Pacific

- 16:00 24:00 GMT
- asiasupport@anova.com
- +60 3 6207 1659 (Office)
- +60 12 921 9932 (Mobile)